

## **PRISTINE G.E.M CLEANING SERVICES, LLC GDPR Privacy Policy**

**Controller Information:** - Name: PRISTINE G.E.M CLEANING SERVICES, LLC - Address: 1935 South Hurstbourne Parkway, Suite 1232 Louisville, Kentucky 40220 - Phone: 888-774-7436 Ext. 1 - Email: [info@pristinegemcleaning.org](mailto:info@pristinegemcleaning.org)

At PRISTINE G.E.M CLEANING SERVICES, LLC, we are committed to protecting the privacy and security of personal data. This privacy policy explains how we collect, use, and protect personal data in accordance with the General Data Protection Regulation (GDPR).

**Personal Data We Collect:** We may collect the following personal data: - Contact information (name, email, phone number, address) - Identification information (IP address, device information) - Communication information (email, phone calls, messages)

**Purposes of Processing:** We process personal data for the following purposes: - To provide cleaning services and respond to inquiries - To manage and administer our business - To comply with legal obligations

**Lawful Basis for Processing:** We process personal data based on the following lawful grounds: - Consent (for marketing and communication purposes) - Contract (for provision of services) - Legal obligation (for compliance with laws and regulations)

**Data Protection Principles:** We adhere to the following data protection principles: - Transparency - Fairness - Lawfulness - Purpose limitation - Data minimization - Accuracy - Storage limitation - Integrity and confidentiality - Accountability

**Data Subject Rights:** You have the following rights: - Right to access - Right to rectification - Right to erasure - Right to restriction of processing - Right to data portability - Right to object - Right to lodge a complaint

**Data Security:** We implement appropriate technical and organizational measures to ensure the security and confidentiality of personal data.

**Data Retention:** We retain personal data for as long as necessary to achieve the purposes for which it was collected.

**Data Sharing:** We may share personal data with third parties, such as service providers and authorities, as necessary to achieve our purposes.

**International Transfers:** We may transfer personal data outside the EU/EEA, ensuring appropriate safeguards are in place.

**Changes to this Policy:** We may update this policy from time to time. Please check our website for the latest version.

**Contact Us:** If you have any questions or concerns, please contact us at: 1935 South Hurstbourne Parkway, Suite 1232 Louisville, Kentucky 40220 Email: [info@pristinegemcleaning.org](mailto:info@pristinegemcleaning.org) 888-774-7436 ext. 1